

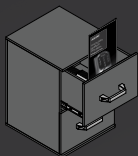


# Touchscreen Deadbolt with Alarm

**Model BE469 User's Guide**



**Please Keep This Guide**



You will  
need these  
instructions  
for future  
reference.

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## NEED HELP?

**Please call customer support before returning the product to the store.**

Toll-Free Calling From: U.S.A.: (888) 805-9837

Canada: (800) 997-4734

Mexico: 018005067866

Visit our web site for videos, FAQs and more: [answers.schlage.com](http://answers.schlage.com)

## REGISTER YOUR PRODUCT

Document your purchase and register your warranty at [RegisterMySchlage.com](http://RegisterMySchlage.com), or use the included registration card.

## WARRANTY AND FCC/IC STATEMENTS

### Lifetime Limited Mechanical and Finish Warranty and 1-Year Limited Electronics Warranty

Subject to the terms and conditions of the warranty, Schlage extends a lifetime limited mechanical and finish warranty and a one-year limited electronics warranty to the original consumer user ("Original User") of our Schlage brand product ("Product") against defects in material and workmanship, as long as the Original User occupies the residential premises upon which the Product was originally installed. See [answers.schlage.com](http://answers.schlage.com) for specific warranty details and limitations, or contact Schlage Customer Service at (888) 805-9837 in the U.S. and Canada or (800) 506-7866 in Mexico for assistance.

### FCC Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules.

# LOCK SETUP

Follow these steps to get your lock set up and ready to use. If you would like to use a home automation system to enable remote control of the lock, refer to **Enrolling on a Z-Wave Network** on page 13.

## 1 Decide what length you want the User Codes for the lock to be.

You can set User Codes to be from 4 - 8 digits in length. The default length is 4 digits. All User Codes must be the same length. Any time you change the User Code length, all current User Codes will be deleted from the lock.

- See **Change User Code Length** on page 7.

## 2 Add/Delete User Codes.

The lock comes preset with two unique User Codes. You can either use these codes or remove them and program your own codes.

- See **Add User Code** and **Delete User Code** on page 7.

## 3 Decide if you want to use the Auto-Lock feature or not.

When the Auto-Lock feature is enabled, the lock will automatically relock itself 30 seconds after being unlocked.

- See **Enable/Disable Auto-Lock** on page 7.

## 4 Turn on the alarm and decide which mode you want to use.

The alarm is turned off by default. If you want to use the alarm, you'll need to turn it on and decide on a mode.

- See **Programming the Alarm** on page 8.

### ⚠ PLEASE KEEP THIS GUIDE ⚠

This guide contains important information about your lock!

- Default User Codes and Programming Code are located on the sticker on the back of this guide! You will need these if you ever need to reset your lock back to factory default settings!
- The sticker also contains your serial number, which may be needed for warranty and customer service support.
- Instructions for adding and deleting User Codes, changing the lock behavior, troubleshooting, customer service and more are explained in this guide!

Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

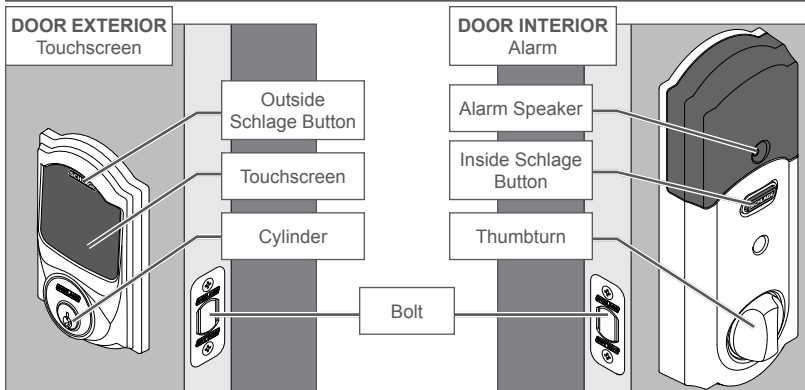
#### RF Exposure

To comply with FCC/IC RF exposure requirements for mobile transmitting devices, this transmitter should only be used or installed at locations where there is at least 20 cm separation distance between the antenna and all persons.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This Device complies with Industry Canada License-exempt RSS standard(s). Operation is subject to the following two conditions: 1) this device may not cause interference, and 2) this device must accept any interference, including interference that may cause undesired operation of the device.

## LOCK PARTS



<b>Inside Schlage Button</b>	<ul style="list-style-type: none"> <li>• Located on the inside of the door.</li> <li>• Has three distinct lights.</li> <li>• Used to program the alarm. <b>See Programming the Alarm on page 8.</b></li> <li>• Does not lock or unlock the door.</li> </ul>
<b>Thumbturn</b>	<ul style="list-style-type: none"> <li>• Used to lock and unlock manually from the inside.</li> </ul>
<b>Outside Schlage Button</b>	<ul style="list-style-type: none"> <li>• Located on the outside of the door.</li> <li>• The first button you will press when entering a User Code and in the programming process.</li> <li>• Press to exit programming mode immediately.</li> </ul>
<b>Touchscreen</b>	<ul style="list-style-type: none"> <li>• Remains unlit until the Outside Schlage Button is pressed.</li> <li>• Located on the outside of the door.</li> <li>• Used to enter codes for programming and unlocking.</li> </ul>
<b>Cylinder</b>	<ul style="list-style-type: none"> <li>• Used to unlock only in emergency situations. <b>See Emergency Key Override on page 12.</b></li> </ul>
<b>Alarm Speaker</b>	<ul style="list-style-type: none"> <li>• Sounds alarms based on the chosen settings. <b>See Programming the Alarm on page 8.</b></li> </ul>
<b>Bolt</b>	<ul style="list-style-type: none"> <li>• Automatically extends and retracts when the touchscreen is used.</li> <li>• Manually extends and retracts when the thumbturn is rotated.</li> </ul>

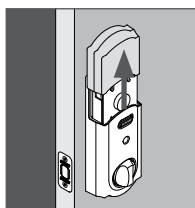
## REPLACING THE BATTERIES

- ① Replace the batteries in your lock at the same time each year that you test and replace the batteries in your smoke alarms. This will ensure continued reliable operation.
- ① Use four high-quality alkaline AA batteries for replacement. Lithium batteries may cause undesirable operation.

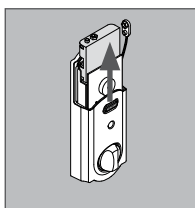
### ELECTROSTATIC DISCHARGE WARNING!



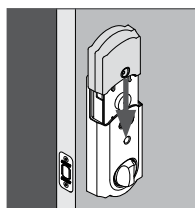
**DO NOT TOUCH** the circuit board!  
You may damage the lock.



1. Remove the inside cover.



2. Unsnap the battery connector, remove the battery tray and replace the batteries.



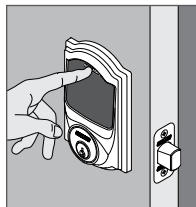
3. Replace the battery tray with the batteries facing the door. Snap the battery connector to the tray and replace the cover.

## LOCKING AND UNLOCKING

- ① If you make a mistake while entering a User Code, press the Outside Schlage Button and then start again.

### Locking from the Outside

1. Press the Outside Schlage Button.
  2. The lock will lock. The green check mark will light once.
- ① **If the bolt cannot fully extend, the red X will light and a tone will sound. The door may remain unlocked!**
- ① If the Lock & Leave feature is disabled, a valid User Code must be entered to **lock** the door. See **Enable/Disable Lock & Leave** on page 7.



### Locking from the Inside

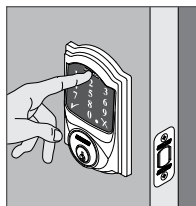
Rotate the Inside Thumbturn.

- ① The Inside Schlage Button will not lock the deadbolt. It is used to program and control the alarm. See **Programming the Alarm** on page 8.



### Unlocking from the Outside

1. Press the Outside Schlage Button.
  2. Enter a valid User Code.
  3. The green success check mark will flash twice and one beep will sound. The deadbolt will unlock.
- ① If the red error X lights, the User Code was not valid.



### Unlocking from the Inside

Rotate the Inside Thumbturn.

- ① The Inside Schlage Button will not unlock the deadbolt. It is used to program and control the alarm. See **Programming the Alarm** on page 8.



## CLEANING THE LOCK

In order to properly clean the touchscreen from build-up of dirt, oils, or other contaminants; you should use a mild dish soap with warm water and follow the general rules below:

- Do rinse the touchscreen with warm water prior to cleaning process.
- Do follow the application of soap with a damp, lukewarm cloth
- Don't use abrasives, high alkaline cleaners, or gasoline
- Don't leave cleaners on touchscreen for long periods, wash immediately.
- Don't apply cleaners in direct sunlight or at elevated temperatures.
- Don't use scrapers, squeegees or razors.

The bolt itself can be cleaned, using a mild dish soap and warm water. This can help improve decreased performance.

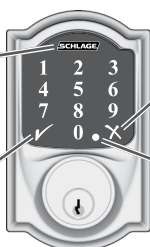
# PROGRAMMING THE TOUCHSCREEN

## Outside Schlage Button

- The first button you will press in the programming process.
- Can also be pressed to exit programming immediately.

## Green Check Mark

- Blinks when a number key is pressed and when a function is complete.



## Red X

- If there is a problem during programming, you will see the red error X.

## Programming Indicator

- Blinks when Programming Mode is entered
- Solid while a programming function is being performed.

## Tips for Successful Programming

- ① Watch the video before you begin! Browse to **answers.schlage.com** and watch **User and Alarm Programming For Touchscreen Deadbolt**.
- ① Default Codes are located on the back of the Alarm Assembly, and on the back of this guide.
- ① The lock comes preset with a unique default Programming Code and two unique Default User Codes. Use these codes to operate your lock or change them using the instructions in this guide.
- ① If you would like to use a home automation system to enable remote control of the lock, refer to **Enrolling on a Z-Wave Network** on page 13.

## Programming Descriptions

<b>Add User Code</b>	User Codes unlock the deadbolt. Can be 4 - 8 digits long. All codes must be the same length. See <b>Change User Code Length</b> on page 7.
<b>Delete User Code</b>	Removes one User Code at a time.
<b>Change Programming Code</b>	The Programming Code is used to put the lock into Programming Mode. It is 6 digits long.
<b>Enable Vacation Mode</b>	Prevents all user codes from unlocking the deadbolt . Enable for extra security while you are away for an extended period of time.
<b>Disable Vacation Mode</b>	Returns lock to normal operation.
<b>Enable/Disable Beeper</b>	The beeper can be turned off if desired. Beeps will still sound during programming.
<b>Delete ALL User Codes</b>	Removes ALL User Codes from the lock.
<b>Enable/Disable Lock &amp; Leave</b>	When enabled: Press the Outside Schlage Button to lock the deadbolt. (Default setting). When disabled: Press the Outside Schlage Button and then enter a user code to lock the deadbolt.
<b>Change User Code Length</b>	User Codes can be 4 - 8 digits in length. Default is 4 digits. <b>Changing the User Code length will delete all existing User Codes!</b>
<b>Enable/Disable Auto-Lock</b>	When enabled, the lock will automatically relock 30 seconds after unlocking. (Disabled by default.)
<b>Temporarily Disable Auto-Lock</b>	Auto-Lock must already be enabled. While the deadbolt is locked, press the Outside Schlage Button and then enter a 4-8 digit User Code to unlock the deadbolt. Within 5 seconds, manually lock and unlock the deadbolt using the thumbturn.
<b>Restore Auto-Lock</b>	Lock the deadbolt using the thumbturn.

## Programming Procedures

- ① Determine how long you want your User Codes to be BEFORE adding any User Codes. If you change the User Code length, all existing User Codes will be deleted!

① Programming Mode will automatically time out after 30 seconds of inactivity.

1. Open the door and extend the deadbolt before beginning.
2. If you make a mistake, press the Outside Schlage Button to leave Programming Mode, and then start over.

### WRITE YOUR PROGRAMMING CODE HERE FOR EASY ACCESS



FUNCTION	ENTER PROGRAMMING MODE (PRESS)	FUNCTION STEPS (PRESS)	VERIFY
Add User Code	<b>SCHLAGE</b> → 6 Digit Programming Code	1 → New 4-8 Digit User Code → Same New 4-8 Digit User Code Add another code	✓ 2 blinks + 2 beeps
Delete User Code	<b>SCHLAGE</b> → 6 Digit Programming Code	2 → 4-8 Digit User Code → Same 4-8 Digit User Code Delete another code	✓ 2 blinks + 2 beeps
Change Programming Code	<b>SCHLAGE</b> → 6 Digit Programming Code	3 → New 6 Digit Programming Code → Same New 6 Digit Programming Code	✓ 2 blinks + 2 beeps
Enable Vacation Mode	<b>SCHLAGE</b> → 6 Digit Programming Code	4 →	✓ 2 blinks + 2 beeps
Disable Vacation Mode	<b>SCHLAGE</b> → 6 Digit Programming Code	→	✓ 2 blinks + 2 beeps
Enable/Disable Beeper	<b>SCHLAGE</b> → 6 Digit Programming Code	5 →	✓ Enable: 1 blink + 1 beep Disable: 2 blinks + 2 beeps
Delete ALL User Codes	<b>SCHLAGE</b> → 6 Digit Programming Code	6 → 6 Digit Programming Code →	✓ 2 blinks + 2 beeps
<b>⚠ Warning ⚠</b>	Removes ALL User Codes from the lock. User Codes cannot be retrieved after they are deleted!		
Enable/Disable Lock & Leave	<b>SCHLAGE</b> → 6 Digit Programming Code	7 →	✓ Enable: 1 blink + 1 beep Disable: 2 blinks + 2 beeps
Change User Code Length	<b>SCHLAGE</b> → 6 Digit Programming Code	8 → Desired User Code Length → Same Desired User Code Length	✓ 2 blinks + 2 beeps
<b>⚠ Warning ⚠</b>	Changing the User Code length will delete all existing User Codes! User Codes cannot be retrieved after they are deleted!		
Enable/Disable Auto-Lock	<b>SCHLAGE</b> → 6 Digit Programming Code	9 →	✓ Enable: 1 blink + 1 beep Disable: 2 blinks + 2 beeps
Temporarily Disable Auto-Lock (deadbolt should be locked to begin)	<b>SCHLAGE</b> →	4-8 Digit User Code → Within 5 seconds, manually lock and unlock the deadbolt using the thumbturn.	✓ 1 blink + 1 beep
Restore Auto-Lock	Relock the deadbolt using the thumbturn.		✓ 2 blinks + 2 beeps

# PROGRAMMING THE ALARM

## 1 Powering the Alarm

The alarm is turned off by default. After installation, you'll need to turn on your alarm.

- ❶

Program the alarm using the Inside Schlage Button, shown below.
- ❷


Not sure your alarm is turned on? Simply press and release the Inside Schlage Button once. It will beep and light up to confirm it is activated. If it does not, try turning the alarm on again, and check the batteries.
- ❸

Watch the video before you begin! Browse to [answers.schlage.com](https://answers.schlage.com) and watch **User and Alarm Programming For Touchscreen Deadbolt**.

Turn the Alarm  
**ON**

→

Press and hold




Release after **first** flash  
(about 5 seconds)

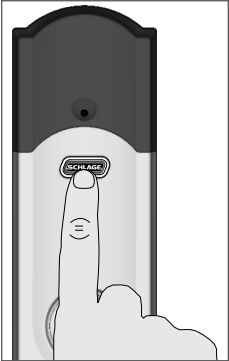
Turn the Alarm  
**OFF**

→

Press and hold



Release after **second** flash  
(about 6 seconds)






- ❹

If you want to silence an alarm early, press and hold the Inside Schlage Button until the alarm sound stops.
- ❺

Want to hear what the alarm sounds like in Activity or Forced Entry mode? Enter an incorrect code four times and the alarm will sound.

## 2 Alarm Setting Descriptions

Decide which alarm setting is best for you.

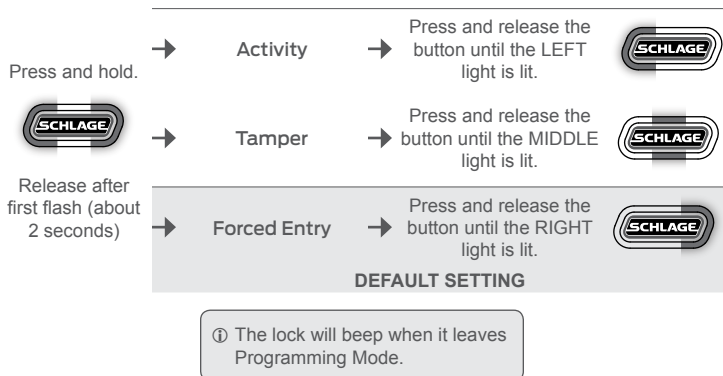
MODE	DESCRIPTION	LIGHTS	SOUNDS
<b>Activity</b> Alarms when the door opens or closes.	Perfect for monitoring doors while you're at home. <ul style="list-style-type: none"><li>After the alarm is triggered, there is a built-in 3-second delay for it to reset.</li></ul>	Middle LED light flashes 	Two short beeps
<b>Tamper</b> Alarms when the lock is disturbed, while locked.	Senses subtle activity at the lock.	Left and right LED lights flash alternately 	15 second Alarm (90 dB=similar to the volume of your smoke alarm)
<b>Forced Entry</b> Alarms when significant force pushes against the door, while locked.	Perfect for nighttime or when you're away from home. <ul style="list-style-type: none"><li>Least sensitive mode – many choose to use this alert setting all the time.</li></ul>	All lights flash 	Three-minute shrill, steady alarm (90 dB=similar to the volume of your smoke alarm)



### 3 Changing the Alarm Mode

After you power on the alarm, it will be preset to the Forced Entry mode, by default. If you want to change the mode, follow these simple steps:

① The alarm must first be powered on before changing the alert setting!



### 4 Adjusting the Sensitivity Level

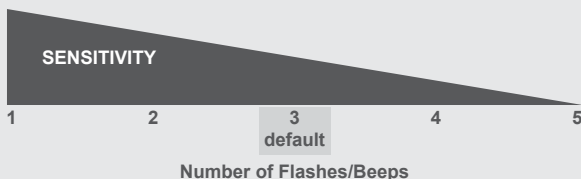
Each alarm mode is preset to a sensitivity level of three. If your alarm is sounding too frequently, or not frequently enough, try changing this setting.

① You do not need to adjust this setting unless the alarm is sounding too frequently or not frequently enough.

① If you change the alarm mode, the sensitivity will revert back to the default setting.



① Each time you press and release the button, the alarm will beep/flash the same number of times as the setting level.



# MY CODES

Use these tables to record Programming and User Codes that you program into the lock.

- The Programming Code can be any combination of six numbers entered into the keypad to put the lock in Programming Mode.
- The first 4 - 6 numbers (depending on User Code Length) must be different from all of the User Codes currently in the lock.
- One Programming Code is programmed into the lock by default. This code can be found on the stickers, one on the back of the Alarm Assembly and one on the back of this guide.

① Use a pencil to enter the codes in the boxes so you can easily change them later.

## User Codes

- A User Code can be any combination of 4 - 8 digits entered into the keypad to unlock the lock.
- The first 4-6 digits must be different from the first 4-6 digits of the Programming Code.
- Two User Codes are programmed into the lock by default. These two codes can be found on the stickers, one on the back of the Inside Alarm Assembly and one on the back of this guide.

① Up to 30 User Codes can be stored in the lock at one time.

## Best Practices

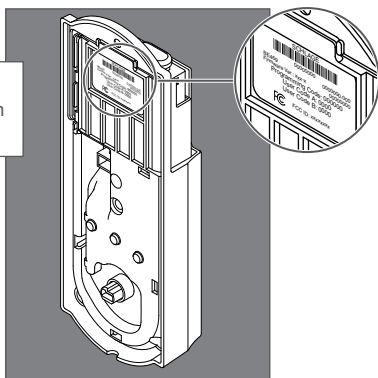
- Give each person their own unique User Code.
- Change User and Programming Codes periodically to ensure security.

## Default Codes Locations

Codes are located on the sticker on the back of this guide. They are also located on the back of the Alarm Assembly.



The same codes are located in both places.



- ① DO NOT remove the sticker from the back of the Alarm Assembly! If you lose your Programming Code, you can reset your lock back to these default codes.

DATE		PROGRAMMING CODE				

USER NAME		USER CODE	
Example: John Smith		1234	
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			

## FACTORY DEFAULT RESET

When should you perform a Factory Default Reset?

- If you want to move the lock to a different door, you need to restore default settings, move the lock to the new door, and then set up the lock again.
- If you have forgotten your Programming Code, you can restore the default codes.

### ⚠ WARNING ⚠

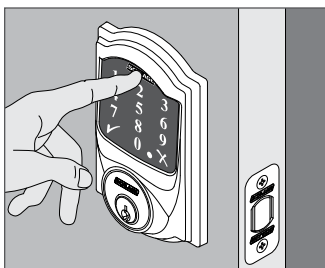
Locate the default Programming and User Codes on the back of this guide or the back of the Alarm Assembly before beginning! Default Programming and User Codes will be restored. All existing User Codes and current Programming Code will be erased.

**CUSTOMER SERVICE CANNOT RETRIEVE LOST DEFAULT CODES! DO NOT RESTORE FACTORY SETTINGS UNLESS YOU CAN LOCATE THE DEFAULT CODES.**

1. Disconnect the batteries. See **Replacing the Batteries** on page 4.
2. Press and hold the Outside Schlage Button.
3. While holding the Outside Schlage Button, reconnect the batteries.
4. Release the Outside Schlage Button.

① **If you are moving the lock to a new door, install the lock on that door before continuing.**

5. To check that the lock was reset, press the Outside Schlage Button and enter one of the Default User Codes. See **Default Codes Locations** on page 10.
6. If the reset was successful, the lock will perform a setup routine. Wait until the bolt stops moving. The reset and setup are complete.

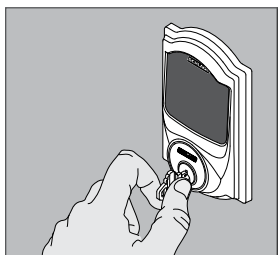


## EMERGENCY KEY OVERRIDE

Emergency Key Override can be used when the battery is completely dead, or when no valid User Code is known.

Insert key and rotate to unlock, just like any lock. See **Replacing the Batteries** on page 4.

This lock may be rekeyed to match other locks in a residence. Contact a locksmith for assistance.



# Z-WAVE

This lock is equipped with a Z-Wave® radio.

- ① The Z-Wave radio is disabled by default to conserve battery life. When the lock is enrolled for the first time, the radio is automatically enabled.

## About Z-Wave

This lock is a Security Enabled Z-Wave Product.

- This lock may be included into any Z-Wave network to enable remote control of the lock, from any manufacturer or service provider.
- Listening nodes from any manufacturer or service provider can act as repeaters to extend network range.
- The lock will have limited functionality if included with a non-secure controller.
- Replication is the process of copying the network data from a primary controller to a secondary controller on the network. For more information, please see your controller's documentation.
- This device supports Anti-Theft. Enabling Anti-Theft protection requires an Anti-Theft enabled controller. For more information, please see your controller's website or documentation.

## Enrolling on a Z-Wave Network

This lock may be included into any Z-Wave network, from any manufacturer.



Refer to your home automation system's documentation or website for more information, then continue.

### Enroll your lock:

Extend the bolt on the lock and then perform the following:

Enroll/Unenroll the Lock	 → 6 Digit Programming Code → 0 →  OR 					
					The lock was Enrolled/Unenrolled	The lock was not Enrolled/Unenrolled

### To verify enrollment:

1. Remove the battery cover. See **Replacing the Batteries** on page 4.
2. Disconnect the battery connector.
3. While watching the inside Schlage button, reconnect the battery connector.
4. The inside Schlage button will blink if the lock is enrolled.

## PROGRAMMING USING Z-WAVE

Many home automation systems support features of the deadbolt including locking, unlocking, and various other programming options.

**Refer to your home automation system documentation or website for more information.**

# TROUBLESHOOTING

PROBLEM	SOUNDS	LIGHTS	SOLUTION
I forgot my Programming Code.	—	—	Check the back of this guide or the back of the Alarm Assembly for default Programming Code.
			If needed, restore lock to factory settings. See <b>Factory Default Reset</b> on page 12.
I need to delete a User Code that I don't remember.	—	—	Delete all User Codes. Then add all needed User Codes back into the lock. See <b>Programming the Touchscreen</b> on page 6.
Cannot add a new User Code.	—	Yellow dot flashing	1 was not pressed after entering Programming Mode.
	2 beeps	2 Red ✕	30 User Codes already exist. Delete a User Code before adding a new one. See <b>Delete User Code</b> on page 7.
			Second User Code entry did not match first User Code entry.
			The new User Code matches the first 4 - 6 digits of the existing Programming Code.
Cannot delete a User Code.	—	Yellow dot flashing	2 was not pressed after entering Programming Mode.
	2 beeps	2 Red ✕	First User Code entered did not match any current User Code.
			Second User Code entered did not match first User Code entered.
Cannot change Programming Code.	—	Yellow dot flashing	3 was not pressed after entering Programming Mode.
	2 beeps	2 Red ✕	Second Programming Code entered did not match first Programming Code entered.
			First 4 - 6 digits of new Programming Code match an existing User Code.
Cannot delete all User Codes.	—	Yellow dot flashing	6 was not pressed after entering Programming Mode.
			<b>The 2nd Programming Code entered was not valid.</b>
User Code does not unlock lock.	1 beep	1 Red ✕	<b>User Code entered is not a valid User Code.</b>
User Code cannot be entered after Outside Schlage button is pressed.	1 beep	Green ✓ then Red ✕	Vacation Mode is enabled. Disable Vacation Mode. See <b>Disable Vacation Mode</b> on page 7.
	1 beep	1 Red ✕	Too many incorrect User Codes have been entered. Wait 30 seconds and try again.
Backlighting does not come on when Outside Schlage button is pressed and User Code cannot be entered.	—	—	Batteries are completely dead and no electronic operations are possible. See <b>Replacing the Batteries</b> on page 4.
			The battery tray is not connected.
			The cable that runs through the door is not connected. Remove the Alarm Assembly and check the connection. See <b>Step 8 of the Touchscreen Deadbolt with Alarm Installation Instructions</b> for help.

PROBLEM	SOUNDS	LIGHTS	SOLUTION
After entering a User Code to unlock the lock, the yellow dot is flashing and there is a delay before unlock.	Several beeps	Outside yellow dot flashing	Battery is low and should be replaced. See <b>Replacing the Batteries</b> on page 4.
Inside Schlage Button is flashing but no alarm is sounding.	—	Inside Schlage Button flashes every 5 seconds	
3 Red ✕ when Outside Schlage Button is pressed.	—	3 Red ✕	Battery is critical and must be replaced. See <b>Replacing the Batteries</b> on page 4.
Pressing Outside Schlage button when deadbolt is unlocked does not cause deadbolt to relock.	—	—	The Lock & Leave feature is not enabled. See <b>Enable/Disable Lock &amp; Leave</b> on page 7. If you do not want to enable Lock & Leave, then enter a valid User Code to lock the door.
Deadbolt will not extend or retract as expected.	1 long beep	1 Red ✕	Adjust bolt/frame alignment. Browse to <b>answers.schlage.com</b> for help.
Deadbolt requires two attempts to lock or unlock.	—	Green ✓	Deadbolt/frame alignment is marginal. Adjust door/frame for best operation. Browse to <b>answers.schlage.com</b> for help.
Alarm will not sound.	—	—	Turn on Alarm.
Alarm sounds too frequently/ false alarm, or not frequently enough.	Alarm	—	Sensitivity level is too high (at 1 or 2) or too low (at 4 or 5) and should be adjusted. See <b>Adjusting the Sensitivity Level</b> on page 9.
The tamper alert is not sounding.	—	—	There is a 60-second delay before device alarms to allow you to exit and lock the door. See <b>Alarm Setting Descriptions</b> on page 8.
The bolt was operating smoothly, but now is not.	—	—	The bolt has become soiled. Clean with mild detergent and warm water.
			The strike has become worn. Flip the strike over for continued smooth operation.

